

2018/19 Rates & Product Update

We have an all new [PRODUCT MANUAL](#) serving as training & reference for Product & Res Staff

[NETT RATES 2018/19](#) please update

- rates
- bedding config for Superior Rooms (now one Queen and One Super-King / 2 singles). You can request the Super-King for a surcharge of \$50 per night from 2017-18, otherwise there is a 50-50 chance of getting a queen or king.
- Ensuite for Bush Chalets (private hot tub outdoors from 2018-19),
- Dinner wordings (Adding casual / BBQ options from 2017-18)
- Validity dates for DBB Standard & DBB Superior, we will re-open these rooms only if the Suites are full, and DBB Group products which have no reduced price in peak season

[TERMS](#)

- Change to cancellation policy for bookings of 7 or more room nights **from 1 July 2017**

We have a new [VIDEO](#) – check also that you have our latest images from our [GALLERY](#)

Visit our [AGENT PAGE](#) to access our tools for trade at any time www.resurgence.co.nz/agent.html

What's New for 2017/18 Season?

We are busy this winter with a number of projects and will re-open on 15 October with the following improvements:

- New cabinetry in 9 bathrooms – chunky wooden shelves will replace glass units
- An infra-red sauna & a new hot-tub
- Sofas for each Bush Chalet with custom-built side tables replacing the bucket chairs
- Super-King / 2 singles in one Superior Room replaces a Queen + Sofabed
- Outdoor kitchen and patio area behind the lodge tidy up this unloved area
- Another stand of gum trees removed and more natives planted behind Bush Chalets
- New look for our massage therapy room
- Plus annual maintenance & upgrades keeping everything looking new and innovative...

Coming soon

- 3 new decks for the Bush Chalets, these may not be finished for next season but will be on-line for 18/19 season when we plan to add a private hot-tub to each. This will add considerable value to the Bush Chalets and move them closer to the Bush Lodge product (hence the realignment of rates in 18/19)

Availability

We expect next summer to be even busier than last year, to help agents see where we have constraints on minimum stay, maximum stay, arrival or departure, we have separated these rooms into a section called [Last Available Rooms](#), this is for the final pieces of the jigsaw where, for instance, there is a 3-night gap and we will not sell just 2 nights as that would leave us an unsold night in the peak season. Everything else is available with normal 2-night minimum and available for instant confirmation (if you are just booking one room).

If you are confused, just call us and we will try our best to make your bookings fit!

